



6000 Peninsular Ave.
Stock Island
Key West, 33040

COCONUTS FAQ's

Getting There & Arrival: GPS/Google: 6000 Penninsular Ave, Key West, FL 33040

Q. Once we arrive at the Marina, where do we park and where is the boat docked?

A. *Drive through the motion sensitive main gate. It will open automatically upon approach. No code required. Continue slowly to the right, passing Marina garages - follow along until you come to end of drive. Take any parking spot NOT designated reserved. You MUST HAVE a parking pass which is located on board along with keys etc. Coconuts 3-4 slips on the left of walkway. Grab any available rolling dock cart (there are usually several lined up) if needed to haul luggage (please return them after use).

Q. How do we get inside - is there a key or lockbox?

A. *The boat door will be open upon arrival. The keys are inside to left of the door on the cabinet, along with parking permit and two (2) designated key FOB/cards for pool and marina club house. The door key is on a floating keychain. The Key, Parking Pass and FOB cards MUST BE LEFT ABOARD upon departure. Failure to leave it will result in forfeiture of your deposit. Please leave the boat unlocked when you leave.

The Boat and her Functions:

Q. What is different about these marine toilets? How do they work?

A. Marine toilets function as follows: To fill bowl, gently lift foot pedal on left of base of commode. To flush, use the pedal and gently press it down for a short time until bowl clears. Use ONLY the toilet tissue provided, no paper towels, no feminine hygiene products. Place FH items wrapped in tissue inside the garbage can. Also, be judicious about the amount of toilet tissue needed.

* If for ANY REASON you believe there is a clog in either of the marine toilets, or the water is rising too high in the bowl when flushed, please contact Peggy, the owner, right away and STOP using that toilet. There are preferable "on land" flush toilets nearby at the Tiki huts as well at the clubhouse.

*****VERY important that the pedal be left in the middle/resting position after each use so that the water does not continue to run, overflowing toilet and causing major issues in bilge.***

Q. Outside on upper or lower decks, any instructions?

- A. *Yes! On decks PLEASE DON'T leave personal items, towels or clothing draped on railings to dry or unattended for long, as the winds are brisk it will blow into the water! Towels and other supplied items are inventoried upon your departure. (lost towels result in additional fees)
- A. *Hanging chair on aft deck: It is not meant as a swing! Mind children from playing on it too much. Only weight appropriate for one adult at a time.
- A. *There is ABSOLUTELY NO swimming, casting or fishing, or feeding of wildlife, or dumping permitted in the slip or off the boat! Failure to comply will result in immediate removal by marina management and will cost you a fine and to lose your rental, NO EXCEPTIONS!

Q. What about the air conditioning and temperature aboard?

- A. *We keep the boat at roughly 74°F which keeps it quite cool up and down. There are also fans for circulating air. Should guests wish to change temperature during stay, ONLY use the arrows for increasing or decreasing temp. DO NOT TOUCH any of the other settings or controls on thermostat located in hallway.

Very important to keep drapes and shades drawn/down & closed during the heat of the day to maintain cool temps aboard. In particular in pilot house/ kids bunk and master suite upstairs.

Q. The cabin dimmers are finicky, what's up?

- A. *The more efficient LED bulbs are more sensitive with dimmer switches. Gently move lever to achieve best brightness. There are several hanging and table lamps for atmosphere.

Q. Marina protocol and stated QUIET HOURS?

- A. *YES! You MUST turn down music and quiet down guests noise and conversation, and generally be responsible and respectful of other residents after 10 p.m. and before 8 a.m.

Failure to comply with marina rules (which goes DOUBLE for the common areas and Tiki hut and pool area) could result in immediate removal and loss of your rental. It is strictly enforced! Please be mindful or your stay could be over FAST!

Q. Is there WiFi access?

A. *We have been using the KWH unsecured marina WiFi, however it is very unreliable. There are other options available upon request. Contact us to arrange an optional, mobile personal hot-spot if necessary.

Q. Is there ice available?

A. *Yes. You'll find the ice machine along with free laundry machines and shower/flush toilets in the Tiki Hut down the walkway to the left. Help yourself to refills.

Clubhouse, Pool and Beach Area- All Access.

The clubhouse has a bar/restaurant, work out equipment, pool and private beach is located to the left as you enter through the main gate. Coconuts guests must use our own (with logo) FOB cards to gain access to the pool area etc. Bring personal towels with you. DO NOT bring coolers or personal food and beverages. Please swim near beach area, and be VERY aware of boat traffic. Do not venture out beyond the designated area. SWIM AT YOUR OWN RISK.

Important! Any towels, cups, plates etc. you bring off boat MUST be returned and left aboard at check out. Our staff takes inventory after each stay and lost items will result in additional fees.

Q. What are the activities available within the Marina?

A. *There are always events and activities going on and change regularly. Stop by the clubhouse upon arrival for your most up-to-date calendar of events. Or link to it from our website. Keywest.Coconuts.com

Q. What about using the Tiki hut and Grill?

A. *Yes, guests may use the facilities provided, so long as they are aware and share in cleaning up after use, respectful behavior of other resident boaters, and follow marina rules. There are both gas and charcoal fired grills.

Q. We need more towels, sheets, have a problem with something and or have a question or emergency HELP?

A. *Our cleaner and maintenance crew are nearby in the case something goes wrong or comes up. More supplies can be made available, but if it's damage or loss which causes that need, be aware it might result in additional fees.

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Once again contact Peggy, the owner/manager first and she will communicate details to grounds crew/staff and/or marina. PLEASE NOTE the guests aboard Coconuts function separately within the marina, all problems and or questions should be directed to Coconuts management and not the employees of the Marina. We take full responsibility for our guests needs.

We hope you have a phenomenal stay aboard our beloved craft, MV Coconuts!

PEGGY RUSSELL

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Boat Owner

